

Client Testimonials

Don't just take our word for it...

"We felt there was a clear requirement for developing a more comprehensive access tool, so it was good to discover that FSI was already working on its own dashboard approach - and tying it in with the Concept™ package, which is at the centre of our business here at the MoD."

Amey

"Basically, Concept™ is a very helpful tool and I don't think it would be possible to manage maintenance contracts as efficiently without it."

Bloomberg

"Concept™ 500 was procured to make the Helpdesk agents' and our lives easier, and to improve our customer service. And that's what it's done."

BSkyB

"Workflow has slashed time and cost. With 1,000 engineers, Cofely is responsible to the managing agent for M&E across several of Somerfield's regions."

Cofely

"FSI's expertise of the FM industry and market knowledge, in conjunction with the capabilities of Concept™, provided us with the confidence to partner with the company."

H&J Martin

"It's a fundamental tool for business and a huge leap forward in the application of CAFM technology in the property management sector."

NB Entrust

"From an end-user's perspective, Concept™ must be one of the easiest systems to access. Other CAFM systems give you bland screens or information overload with endless fields and boxes to fill in. This is really user-friendly and it doesn't have all those barriers."

Norland Managed Services

"The list of benefits we have gained from implementing this new system is vast. Not only does it identify areas of high breakdowns and high costs, but it gives us an audit trail which allows us, as managers, to have a 360 degree view of what is going on around the estate from our desktop - a priceless function that, until now, we have not had."

Sheffield Hallam University

"Our company vision is to be the 'provider of choice' and Concept™ will be a significant part of our mission to achieve this by providing the tools to enable effective management of our contracts."

SPIE Matthew Hall

"Since working with FSI, nothing has become more apparent than the need for system integration when consolidating and streamlining procedures."

Vita Lend Lease

"Concept™ is proven to be very reliable and stable, and it's running all the time. We develop our own reporting constantly, using our own report generator, and we mirror the system outside our own firewall, which is where the customer connects to the system, making it completely secure for both sides."

YIT

Let us help change your world.

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