



With its mobile data solutions running on GPRS / GSM networks in the UK and Europe, Cognito offers a world-class range of future-proof network services. The various solutions available from Cognito provide a real-time communication capability to field based personnel, thus improving workflow, reducing both administration and costs, and increasing productivity. The benefits of a Cognito solution include:

- Total management control of your mobile workforce
- A single point of integration into your Concept™ system
- Audit trail functionality for complete message status
- Packet-switched data for maximum efficiency and zero congestion
- 'Push' and 'Pull' message delivery technology for 'always-on-line' communications
- Capability to 'Store and forward' messages

Core services from Cognito are offered at a fixed rate per user per month, and are future proof, providing a simple and easy upgrade path for customers as new network technology becomes available (for example, 3G).

### **Formsplus and Concept™ Systems**

Formsplus is a very powerful and structured application provided by Cognito to send, receive and manage the flow of information between a mobile worker and a host software system. It offers enhanced workflow management capabilities by providing real-time data capture for storage and search, and can be integrated into business solutions such as FSI's Concept™ SQL and Concept™ 500 CAFM systems.

FSI offer a standard Formsplus system and integration module for Concept™ systems, which provide a comprehensive solution for reactive and planned task management via the Cognito managed services network.

Additionally, our development team can carry out customisation of FSI's standard Formsplus system, in order to provide a solution to suit the specific processes and needs within your business. Additional features of your Formsplus system could include, for example, purchase order requisitions and stock control.